Scope and Topics of Interest

The conference intends to bring together researchers, teachers and practitioners active in the area of electronic government from different perspectives and disciplines with a focus on the role played by the information and communication technologies.

The main keywords are: methodologies, technologies and tools. Methodologies play an increasingly important role in the management and definition of e-Government initiatives. Technologies improve their efficiency and effectiveness while tools allow new specific services and functionalities.

Topics of interest for the ‘2nd International Conference on Methodologies, Technologies and Tools enabling e-Government’ include, but are not limited to:

**Methodologies**
- One-Stop Government
- Digital Services
- Theory and Formal Methods
- Verification and Validation
- e-Gov Processes and Workflows
- Re-engineering in Public Administration
- Evaluation methodologies for e-governance
- Services Integration
- Risk- modelling
- ...

**Technologies**
- Mobile Public Services
- Multimedia
- Web Service and Semantic Web Technologies
- Infrastructure
- Interoperability and Standards
- Emerging Technologies
- ...

**Tools**
- Enterprise Architectures
- Portals
- e-Voting, e-Procurement, E-participation
- Visualisation of Argumentation
- Knowledge Management, Public Information, Decision Process Support
- e-Gov Ontologies and Metadata
- Assessment and QoS
- Workflow Management Systems
- Electronic Identity
- ...

**Case studies**

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**Program chairs**
Flavio Corradini (University of Camerino)
Alberto Polzonetti (University of Camerino)

**Program Committee Members**
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Alexandros Xenakis (Ionian University, Greece)
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Stuart W. Shulman (University of Pittsburgh, Pittsburgh, USA)
Theresa Pardo (University at Albany, USA)
Tino Schuppen (Universität Potsdam, Institute for eGovernment, Germany)

**Organizing Committee**
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Christos Douligiris (University of Piraeus)
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Alexandros Xenakis (University of Camerino)
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**Support**
University of Camerino  e-Lios s.r.l. Halley Informatica Banca delle Marche S.p.a. Gruppo Loccioni
2nd International Conference on Methodologies, Technologies and Tools enabling e-Government
Ionian University, Corfu, Greece 25 - 26 September 2008

25 September 2008
09.00 Metteg08 General Opening
Ilario Corradini, MetTeG08 co-chair
Alberto Polzonetti, MetTeG08 co-chair
Vasilios Chrissicopoulos, Vice-Rector of the Ionian University and Chairman for the Department of Informatics

09.30 Invited Speaker
Interoperability challenges at EU level
Serge Novaretti - IDABC

10.15 Session ‘Interoperability’ part I
Interoperability and its Importance to eGovernment - Success Factors and Barriers
Sylvia Archmann, Morten Meyerhoff Nielsen

10.40 Coffee break

11.10 Session ‘Interoperability’ part II
Interoperable management conceptual architecture for EU eGovernment Services
Dorina Kabakchieva, Kamelia Stefanova, Roumen Nikolov, Valentin Kissimov
Practical Experiences with Enhancing Semantic Interoperability in eGovernment using WSMO
Karol Furdik, Marián Mach and Tomás Sabel

12.00 An interoperable business model for an administrative network: AIDA
Graziella Launaro, Mario Grassia and Vladimiro De Luca

12.25 Lunch break

14.30 Session ‘Knowledge based e-Government’
A New Ontological Perspective for e-Government Services
Roberta Ferrario, Nicola Guarino

14.55 DYONIPOS: from automated detection of knowledge needs to context sensitive and proactive help
Josef Makalim, Silke Weiß, Doris Reisinger

15.20 History of CSI Piemonte in metadata cataloguing, knowledge inference and ontologies
Riccardo Gissmo

15.45 Coffee break

16.15 Session ‘Quality and Services’
E-government quality of service: the role of citizens
Barbara Re
An assessment of citizen attitudes for e-government: the case of Greece
Vasilis Papadomichelakis, Gregoris Mentzas
Public Management Change and One-Stop government: experience from the Greek Citizen Service Center (CSC)
Adamantia Pateli, Sofia Philippidou

20.00 Social Dinner

26 September 2008
09.30 Invited Speaker
Improving Access to Government through Better Use of the Web
José Manuel Alonso - W3C

10.15 Session ‘Government in practice’ part I
Software innovation for e-government expansion
Stefania Pierro, Luigi Romano, Luisa Capuano, Massimo Magaldi, Luca Bevilacqua

10.40 Coffee break

11.10 Session ‘Government in practice’ part II
Multi-faceted analysis of electronic participation projects at european level: a systemic approach
Y. Charalabidis, L. Kipenis, S. Kousouris, J. Psarras
A Regional Experiment to Govern Reuse in Local Public Bodies
Vincenzo Ambrota, Giovanni A. Cognini
Portal Adoption Approaches in Government Agencies: An Oman Case Study
Ali Al-Majeni, Ali Al-Idab, Pam Mayhew
Experience with an electronic plebiscite
Karen Renaud, Paul Cockshott and Andrew McCready

12.50 Lunch break

14.30 Co-hosted event Opening
Opening of the workshop (Welcome)
Professor D. Polemi (University of Piraeus, Research Center, Greece)
S. Cuno (FOKUS, Germany)

14.45 Paper Presentation
The digital identity issues
Professor M. Brugi (Management, University of Padova - Expert Consultant in E-gov for the Minister of Regional Affairs and Local Autonomies, Italy)

15.05 Status and Perspectives of e-government procedures in Greece
Professor C. Douligeris (Chairman of the Board, e-government for social security S.A., University of Piraeus)

15.25 ELECTRA and RAC WeB
Dr. A. Ramios (Intrasoft International)

15.45 Security issues and Challenges in a Mobile World
Professor E. Magkos (Lecturer, Department of Informatics, Ionian University, Corfu, Greece)

16.05 Mobile devices, mobile policies
M. Nocera (Municipality of Siena, Italy)

16.25 The SWEB secure m-government services
Dr. Y. Glickman (FOKUS)

16.45 The SWEB platform
Dr. Y. Glickman (FOKUS)

17.05 Interoperability Testing for e-government services
Professor D. Polemi (University of Piraeus, Research Center, Greece)

17.25 Closing session
Comments on SWEB - Discussion and closing
Professor Ch. Douligeris (University of Piraeus, Greece)
Professor D. Polemi (University or Piraeus, Research Center, Greece)

18.30 MetTeG08 · General Closing Session, Presentation of MetTeG09

http://conferences.cs.unicam.it/metteg08/